



HAIR COUTURE®

10242 Norwalk Blvd, Santa Fe Springs, CA 90670

Tel: 562-483-7376

Fax Completed Form to : 562-483-7076

How did you hear about us?:	Office Use: ACCT #
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NEW ACCOUNT INFORMATION

For Cosmetologists: You must fax a copy of your Professional License with state issued ID

Your Payment Terms: Credit Card

For Business Owners: You must fax a copy of your Resellers Permit along with this form

(if you wish to apply for credit terms, please ask for a Credit Application)

Legal Business Name or Salon Name:		RESELLER # OR Cosmetologist #		How long in Business?
DBA / Owner Name / Stylist Name / opening the Account:			Are you the Owner or Stylist?	
Shipping Address:		City:	State	Zip
Billing Address if Different:		City:	State	Zip
Business Tel#:	Your Cellphone#:	Email:		

PAYMENT INFORMATION

MASTERCARD VISA AMEX

CREDIT CARD NO: _____ EXPIRATION _____ CVC # (Back of Card): _____

TERMS AND AGREEMENT

I HEREBY AUTHORIZE INNOPHIA, INC dba HAIR COUTURE (HCG). TO CHARGE MY CREDIT CARD STATED ABOVE SOLELY FOR THE PURPOSE OF PAYMENT FOR THE MERCHANDISE THAT I PURCHASE, INCLUDING SHIPPING AND HANDLING FEES IF APPLICABLE. IN THE EVENT I RETURN THE ENTIRE OR PART OF THE PAID MERCHANDISE, I AM AWARE AND AGREE THE SHIPPING AND HANDLING FEES WILL NOT BE REFUNDABLE.

COMPANY RETURN POLICY: All hair is prepared, inspected and packaged carefully to make sure you are receiving the best quality. Our primary focus is to make sure you are completely satisfied. Due to the nature of our product, all sales are final and there are no refunds. Exchanges or credits can be made within 3 days upon receipt in original packaged condition. Federal Law prohibits the return of human hair products that have been used. We adhere to this stern policy for respect of the hair, hygiene concerns and federal law. Therefore; all merchandise must be authorized and inspected before an exchange or credit is issued to your account. There will be a restocking fee of 15% from total authorized items returned after 10 days from invoice date. Shipping costs are non-refundable and will not include in the credit. Customer is responsible for all return shipping costs. Bundle packages: You WILL be charged for the entire package if pieces in a bundle are missing. Any returns will be associated with Hair Couture's RMA policy.

To Ensure the highest quality, we fully inspect each product before it is shipped. We also guarantee our products to be free from factory and workmanship defects. If any product is found defective or has been damaged during shipping, Hair Couture need to be informed within 72 hours upon receipt of goods.

We reserve the right not to credit items that were: damaged due to instrument use (i.e. flat irons, curling irons, etc.), accidents, misuse, product modification, sample showing abuse (tangled, loose, etc.) or packaging abuse.

TOOL WARRANTY: Heating tools and pliers have a six (6) months warranty from the invoice date. A new replacement will be made within the warranty period.

HOW TO CARE: All products sold require professional use and all professionals are advised to teach their clients/customers the nature of a professional product use, installation, removal, how to care and all necessary maintenance details. Hair Couture is not responsible for misrepresented information. Hair Couture is a manufacturer and sells only to licensed professionals or licensed businesses only for this purpose.

ONLINE SALES RESTRICTIONS: Hair Couture products are sold in selected areas, regions, territory and by exclusivity. If an account is approved, this means the account is exclusive in that area. This avoids competition and preserves the cost, image and sales. Therefore, third party online sales (Amazon, Ebay, etc.) is strictly prohibited. Hair Couture will pursue legal actions to identify the IP address of the seller in cooperation with the third party sites.

PAYMENTS: Stop payments or chargebacks that occur after merchandise shipped and received by customer will be considered a fraudulent transaction and will be considered money due and shall be collected within the laws of the State of California and shall govern this terms and agreement and any cause of action for default shall be deemed to have arisen in the city of Santa Fe Springs, California, U.S.A.

By signing below; I agree to the terms & conditions above and attest that I am a licensed professional/salon or business purchasing professional products.

Print Name of Principal Owner or Stylist: X	Signature of Principal Owner or Stylist: X	Date:
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